



COMMONWEALTH OF KENTUCKY  
**OFFICE OF THE SECRETARY**  
FINANCE AND ADMINISTRATION CABINET  
383 NEW CAPITOL ANNEX  
FRANKFORT, KY 40601  
(502) 564-4240  
(502) 564-6785 FAX

**ERNIE FLETCHER**  
GOVERNOR

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SECRETARY

**For Immediate Release**  
**March 29, 2005**

**Contact: Jill Midkiff**  
**(502) 564-4240**

## **Extended hours offered for individual income tax assistance**

**FRANKFORT, Ky.** -- The Kentucky Department of Revenue is providing extended individual income tax assistance service by telephone beginning Friday, April 1, 2005, through the filing deadline of Friday, April 15, 2005. Taxpayers needing assistance should call (502) 564-4581. This telephone line is open weekdays from 8 a.m. EST to 5:30 p.m. EST to assist individuals with preparing their individual income tax returns. The department provides general information and answers to technical questions.

During this period, in-person/one-on-one assistance in preparing 2004 Kentucky individual income tax returns is available weekdays at any of the department's 10 taxpayer service centers during regular hours from 8 a.m. until 4:30 p.m. local time. Individuals needing this type of assistance must bring completed copies of their 2004 federal income tax return with all accompanying federal schedules.

On Friday, April 15, 2005, hours for telephone and in person assistance at each taxpayer service center will be extended until 5:30 p.m. local time.

Taxpayers who wish to check the refund status of a filed 2004 Kentucky return should call the department's Automated Refund and Tax Information System (ARTIS) at (502) 564-1600, rather than the taxpayer assistance line. ARTIS is available 24 hours a day; seven days a week. To check the status of a refund, you need is the social security number shown first on the return and the whole dollar amount of the refund.

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**(NOTE TO EDITORS:** See attached sheet for contact information for the taxpayer service center in your area.)



**Kentucky Department of Revenue  
Taxpayer Service Centers**

**Ashland, 41101-7670**

134 16th Street  
Telephone: (606) 920-2037  
Fax: (606) 920-2039  
[E-Mail: KRC.WEBResponseAshlandTSC@ky.gov](mailto:KRC.WEBResponseAshlandTSC@ky.gov)

**Bowling Green, 42104-3278**

201 West Professional Park Court  
Telephone: (270) 746-7470  
Fax: (270) 746-7847  
[E-Mail: KRC.WEBResponseBowlingGreenTSC@ky.gov](mailto:KRC.WEBResponseBowlingGreenTSC@ky.gov)

**Central Kentucky**

200 Fair Oaks Lane, First Floor  
Frankfort, KY 40620  
Telephone: (502) 564-4581  
Fax: (502) 564-8946  
[KRC.WEBResponseCentralKentuckyTSC@ky.gov](mailto:KRC.WEBResponseCentralKentuckyTSC@ky.gov)

**Corbin, 40701-6188**

15100 North US25E  
Suite 2  
Telephone: (606) 528-3322  
Fax: (606) 523-1972  
[E-Mail: KRC.WEBResponseCorbinTSC@ky.gov](mailto:KRC.WEBResponseCorbinTSC@ky.gov)

**Hopkinsville, 42240-7296**

181 Hammond Drive  
Telephone: (270) 889-6521  
Fax: (270) 889-6563  
[E-Mail: KRC.WEBResponseHopkinsvilleTSC@ky.gov](mailto:KRC.WEBResponseHopkinsvilleTSC@ky.gov)

**Louisville, 40202-2446**

620 South Third Street  
Suite 102  
Telephone: (502) 595-4512  
Fax: (502) 595-4205  
[KRC.WEBResponseLouisvilleTSC@ky.gov](mailto:KRC.WEBResponseLouisvilleTSC@ky.gov)

**Northern Kentucky**

Turfway Ridge Office Park  
7310 Turfway Road, Suite 190  
Florence, KY 41042-4871  
Telephone: (859) 371-9049  
Fax: (859) 371-9154  
[E-Mail: KRC.WEBResponseNorthernKentuckyTSC@ky.gov](mailto:KRC.WEBResponseNorthernKentuckyTSC@ky.gov)

**Owensboro, 42301-6295**

401 Frederica Street  
Building C, Suite 201  
Telephone: (270) 687-7301  
Fax: (270) 687-7244  
[E-Mail: KRC.WEBResponseOwensboroTSC@ky.gov](mailto:KRC.WEBResponseOwensboroTSC@ky.gov)

**Paducah, 42001-4024**

2928 Park Avenue  
Clark Business Complex, Suite G  
Telephone: (270) 575-7148  
Fax: (270) 575-7027  
[E-Mail: KRC.WEBResponsePaducahTSC@ky.gov](mailto:KRC.WEBResponsePaducahTSC@ky.gov)

**Pikeville, 41501-1275**

Uniplex Center  
126 Trivette Drive, Suite 203  
Telephone: (606) 433-7675  
Fax: (606) 433-7679  
[E-Mail: KRC.WEBResponsePikevilleTSC@ky.gov](mailto:KRC.WEBResponsePikevilleTSC@ky.gov)